

# **IVY LAWN CREMATION & FUNERAL SERVICES**

## **License # FD2156**

### ***Specializing in Direct Cremations & Direct Burials & Graveside Services***

Ivy Lawn is pleased to introduce a NEW service to the community. We can now offer "direct cremation services." It is our goal to serve the community by offering a simple cremation plan. We do not offer "traditional" funeral services. We are keeping it uncomplicated and less costly by offering the very best of limited services.

Ivy Lawn Memorial Park is celebrating 100 years of service to Ventura County. As the needs of the community grow, Ivy Lawn Memorial Park will grow with it.

We offer our new state of the art crematory which is located on the grounds of Ivy Lawn Memorial Park. We can provide peace of mind to families by taking care of your loved one from the time they pass to the time of cremation. Our focus is to provide dignity and respect to the family as their loved one rests undisturbed and peacefully with us.

In addition, Ivy Lawn offers 60 acres of cemetery property. This means we offer many burial choices. So when it is time to inter your loved one and memorialize them for future generations, you can make your decision with ease and comfort.

Cremation is gradually becoming a more common alternative to traditional burial. For those wishing cremation, we offer a full line of services. We provide an on-site crematory as well as several different options for placement of the remains.

### **Low Cost Cremation Plan:**

Cremation provides families with a low cost alternative to the traditional funeral services. We make cremation both affordable and easy.

We show you our cremation prices up front, and you are in control of all the options. No hidden fees. No funeral salesperson trying to get you to spend more. No unplanned travel costs.

Thousands in Veterans Benefits go unclaimed for both the Veteran and their spouses! If your loved one is a Veteran, we have special services to honor him/her.

If your loved one is in Hospice care or facing end of life, you can begin the process now. We will save your file.

It's smart to plan ahead. Our cremation prices are low and most can pay with a credit card, or use pre need policies through Homesteaders which are available through Ivy Lawn.

## **IVY LAWN MEMORIAL PARK'S Simple Cremation only \$999.00\* includes:**

1. Our simple cremation process in a licensed and inspected crematory.
2. Transportation within our service area (25 miles).
3. Filing fee for death certificate of \$11.00 is included.
4. State fee of \$8.50 is included
5. Legal documents with County and State.
6. Coordinating with medical examiner or coroner (if required).
7. Submit vital information & obtain signature on the death certificate.
8. Care of remains in climatically controlled environment (3 days including day of death)
9. Basic Plastic Urn suitable for burial or shipping.
10. A cremation container made of approved material, in which the body is placed for cremation.
11. Arrangements handled in a timely manner.
12. A phone conference with an experienced staff member.

## **Additional costs that may apply for special circumstances: See General Price list**

- Certified copies of death certificate (for property and bank account releases) are \$16 each (County fees).
- A basic urn is provided. A different Urn, jewelry, or other containers are available.
- If the deceased has a pacemaker, it must be removed and additional costs apply.
- If the deceased is located outside our service area (25 miles), additional transportation costs apply.
- Extra weight charges.
- Witness Cremations are available.

## **Additional Information**

Prior to drafting any contract for goods and services, the responsible party handling the final arrangement is entitled to receive a copy of any pre-need agreement in the possession of the funeral establishment that has been signed and paid for in full or in part by or on behalf of the decedent. Please let us know if a pre-need agreement has been completed with us or with some other firm.

## **What's Involved with Cremation?**

What are the steps you will take? There are four steps to this process.

1. Choose services that limit costs
2. Provide vital statistic information
3. Provide authorization
4. Provide burial instructions

We take your loved one into our care, obtain the death certificates, and handle all the paperwork with the county and state. We developed the simplest process available.

## Legal Documents for Cremation

Our representatives will obtain all permits from the state and county and complete the necessary documentation to obtain the death certificates. This gets you started with the process of transferring accounts and settling the estate after a death has occurred.

We offer lower cost cremation services, without a lot of confusing options.

## Veteran Funeral With Full Military Honors

We can arrange for military honors. All Veterans with an honorable discharge may currently be entitled to:

1. A free burial space for Veteran, spouse and dependent children in any National Cemetery that has room.
2. A free marker to memorialize both Veteran and spouse.
3. A free American flag, which can be bequeathed as a keepsake to any person the Veteran chooses.

## Professional, High Quality, and Affordable Cremation Services

Our mission is to provide the highest quality services at an affordable price. **We offer a simple process without stress.** Our goal is to transform an often difficult, grief stricken process into a positive experience so that healing can begin.

We believe that competent and compassionate service should be available to all. Families do not have to choose between excellent service and low prices. Compassion, caring, competence, and integrity are our hallmarks.

Our crematory operators are trained and certified. The crematory is licensed and inspected by state agency. We also allow public inspection of our facilities.

## Answers to Questions about cremation...

If you have or are about to experience the death of a family member or friend, and are responsible for making the final arrangements, it may seem like an overwhelming task. Chances are you are emotionally exhausted, and have no idea where to begin.

The choices involved in planning the details can be especially confusing if you've never done it before.

### How long will it take for you to get here?

If you would like us to come immediately, we will. However, some families request we wait a few hours to give them time to gather friends and family members to say good-bye privately.

### I've never handled the arrangements before, how will I know what to do?

It is our job to give you all the information you need to make the final decisions necessary after a death. We'll give you all the options and costs for services, gather any necessary information, and get any signatures and authorizations needed legally. Our simple online step by step program will take you through this process. At any time you can call our experienced directors for assistance.

## **I haven't decided on a final disposition. Can you give me all of my options on this decision?**

We will give you all the placement options available, from scattering to burial in our cemetery, to keeping an Urn or scattering somewhere else. Let us know your preferences and we will help you make the decisions.

## **I would like to choose cremation, but don't want a funeral. Can you still help?**

Yes. Our basic services don't include traditional funerals. We handle all of the details pertaining to cremation and can either keep the cremains for you until you are ready to pick them up, or arrange for them to be buried at our cemetery for interment, or ship them to you via certified mail.

## **How much do cremation services cost?**

See our price list. We provide the most basic economical cremation available. You create your own memorial service so there are no expensive funeral costs.

## **How do I know funeral prices are fair?**

Our cremation service prices are very reasonable. We urge you to call us for a quote on whatever services you need, and then call other providers for a comparison.

## **Is there a possibility of the State or Medicare paying for this service?**

Unfortunately no state agencies pay for cremation or funeral services. However, if your loved one is receiving social security benefits, there is a one-time payment of \$255 payable to the surviving spouse if he or she was living with the beneficiary at the time of death.

## **Do you offer Special Services for Veterans?**

Yes. We can arrange for military honors for your loved one, with flag. Cremation can be combined with a military funeral. All Veterans with an honorable discharge may currently be entitled to burial in a national cemetery and a grave marker.

## **I'm not sure what should be done with the cremated remains. What are my choices?**

Ivy Lawn choices for disposition of cremated remains include:

- **KEEP AT HOME** in a permanent urn.
- **BURIAL** in our cemetery grave, urn garden.
- **INURNMENT** in an Ivy Lawn niche of a columbarium.
- **SCATTERING** in a memorial garden of the cemetery.

## **Who has the right to decide about cremation - who needs to authorize it?**

If an individual has set out his or her wishes in writing with a legal contract (including power of attorney for healthcare) or a pre-need arrangement, that pre-need determines the right of disposition. If not, the usual order of control for cremation is:

1. Self
2. Durable Health Care Power of Attorney (with disposition authority)
3. Spouse
4. Child who is 18+ years old, or the majority of children over 18
5. Parents
6. Other more distant relatives

## **What if our loved one is in Hospice care?**

You can begin our simple process for cremation paperwork now. Your hospice care provider may help answer questions and fill out our simple steps to handle all the arrangements. When death occurs, we just need a family member to sign the authorization paperwork. We make the process as stress-free as possible. We can answer all family questions about cremation via phone, text, or email, and complete the paperwork online and via fax.

## **What happens if someone wants to be cremated, but a family member is opposed to this choice?**

It is always best if an agreement can be reached that the family will respect regarding the cremation decision. Discussion with a counselor, director, clergyman, chaplain, or other adviser may help with this decision. You may also use these questions and answers to help. Sometimes family just have a question that needs answering, or want to make sure that there will be a memorial service. If agreement cannot be reached, then before death occurs, the person choosing cremation should pre-arrange their plans and file them with their chosen cremation provider, in addition to stating these wishes in their will.

## **What are our options for delivery of the Urn after cremation?**

We will ship the Urn via certified US Mail. (UPS and Fedex will not ship remains). Or you can stop by our office to pick up the Urn. We also provide a service of scattering in our gardens.

## **What is cremation?**

It's the process of reducing the body to ashes and bone fragments through the use of intense heat. The process usually takes two to four hours. Depending on the size of the body, the cremated remains will weigh three to nine pounds. The bone fragments are reduced to about aquarium gravel texture. Depending on the fuel and temperature used, they are some-where between grey and white.

## **How long does the cremation process take? When will my loved one be returned?**

After authorizing us to begin, the cremation process usually takes 1-2 days. You will have time to plan the memorial service.

## **What will friends and relatives think? How many people are choosing Cremation?**

The percentage of cremations in the US is rapidly rising each year. In 12 states the cremation rate is over 60%. In England and Japan the cremation rate is close to 90%. More than 60% of Americans said they will choose cremation for themselves. Primary reasons for choosing cremation are because it is simpler, less emotional and more convenient.

## **Is a casket required for cremation?**

No, a casket is never required for cremation. We provide a simple container included in our plan price. Crematories require that the body be enclosed in a rigid, combustible container. Under federal regulations, all providers must make available an inexpensive cremation container often referred to as an alternative container. Unlike other cremation providers, we do not charge for this container.

## **Is a funeral service necessary?**

No, traditional funeral services are not necessary. Immediate family visitation and saying goodbye can be done before calling for our services. Instead of an elaborate funeral, most families choose to have a memorial service with the Urn and a photo. Cremation makes it possible to take more time to plan a service at a convenient time when all family can gather.

## **How do religious groups view cremation?**

Most religions permit cremation. If you know the religion of your loved one and are in doubt, check with a local pastor, priest, rabbi, or religious leader of that same religion.

## **How are cremated remains and Urns transported?**

Urn with cremated remains are mailed certified mail by US postal services - USPS. Couriers such as FedEx and UPS will not ship them. Or they can be picked up at our office. If you are taking them on a plane you are best off leaving them in the box just as it comes from the crematory with the official documents attached. Security requires

that they be able to be x-rayed so they need to be in a non metal container. Please let us know if you are taking them on a plane so we can put the metal tags on the outside of the Urn.

### **Should I call 911 and an EMT when the death occurs?**

It is not necessary to call 911 and the EMTs unless it's an emergency. If the death is expected you don't need to call the police. We will arrange to have the doctor fill out the death certificate. If the person is in hospice care, or a hospital, or nursing home, there is also no need to call the police or ambulance. We coordinate services with the hospice nurse and the hospital.

If the death is unexpected or in any way unusual then call the police. They will advise you. The police may require that a medical examiner or coroner be involved. After they have completed their investigation, you will need to give a medical examiner or coroner written authorization to release the loved one into our care. We include the forms in the package you print at the completion of our simple step by step process.

### **What if I want a full traditional funeral with a viewing, can you still help?**

While that is not an option we offer with our low cost plans, please call us and let us know what type of service you have in mind. We can refer you to an affiliated reputable funeral service director in your area.

Any more questions we have not answered? Please call us. We can take you through all of the necessary steps of the arrangement process, one step at a time.

## ***PLANNING AHEAD?***

Get Prepared now with all the paperwork. We are here to help in your time of need with low cost cremation services. If you are working with hospice care, you can begin the process now and return later.

When facing the death of a loved one, the high cost of a funeral can devastate a family. Funerals are expensive. More families are choosing a cremation with an urn at a memorial service as an alternative to a funeral because they can save on the cost of a traditional funeral.

We understand that you want a simple, non-intrusive cremation process, without confusing options, at a low price. Our process makes it easy.